

## Your privacy at a glance

Hello, we are Standing CT. Here's a summary of how we protect your data and respect your privacy.

### Types of data we collect

- Name, address, date of birth
- Your medical history relevant to your scan referral
- Financial information for payment purposes
- Data from your contract(s) with us
- Data that identifies you (for example we might know your NHS number)

### How we use your data

- To keep Standing CT running
- To help us improve Standing CT
- To provide personalised customer support
- To send you marketing messages (but only if you tell us to)

### Third parties who process your data

The following services help us by storing or processing your data on our behalf:

- Infrastructure: Biotronics, Lumeon, Xero and HiTechIT
- Integrations: Salesforce
- Payments: PayPal

### We use cookies

- We use only necessary cookies to run and improve the service
- Our third-party service providers use cookies too, which they control
- You can turn off cookies, but this will mean for example that we can't recognise you or we can't resolve issues so efficiently

### When and how we collect data

We collect data from people browsing our website, patients, Standing CT customers and people who view / sign contracts with Standing CT. These circumstances include:

- You browse any page of our website
- We call you
- You are referred to us for a scan
- You receive emails from us
- You view and sign contracts
- You opt-in to marketing messages

### Your rights

If you have any concerns about your privacy at Standing CT or would like to action any of the following, please email us at [kirsty.collins@standingct.com](mailto:kirsty.collins@standingct.com):

- Access the information we hold on you
- Opt-out of marketing communications
- Port your data to another service
- Be forgotten by Standing CT
- Complain about our service or a member of our staff